



CHANGE OF OWNERSHIP

Change of Ownership
RE: Introduction to SpareBox Storage

SpareBox Storage is pleased to announce the acquisition of your storage facility. We are excited to offer you a simpler storage experience.

You will notice improvements over the coming months: Upgrades such as **paving, lighting, fencing, video surveillance, fully contactless account management with our proprietary website and kiosk, and a 24-hour rental center. Additionally, you can now reserve a unit, move in, and move out from your smartphone, tablet, or computer, all from home or on the go!**

These enhancements are a part of our commitment to make self-storage simple and convenient for **you**, while keeping our employees, customers, and community safe.

We provide several ways to manage account details, rent units, and make payments:

Online | www.spareboxstorage.com

By visiting our website and creating an online account, you can make payments by credit card or direct deposit from a checking account, set up autopay, view your due date and your account balance. *Mobile app coming soon!*

Phone | 833-777-7273

Call our customer service team to make payments, sign up for autopay, reserve a unit and move in, or update your contact information.

On-Site | 24 Hour Rental Center with Kiosk

Properties will soon be upgraded with a contactless rental center, many with a 24-hour kiosk. You will have the option to make payments by credit card or direct deposit from a checking account, and you can also reference your gate code.

By Mail | [United States Postal Service](#)

For all tenants who prefer to pay by check or money order, you may mail your payment to the address below. *Please allow 7 business days for processing.*

SpareBox Storage
PO Box 1020
Denver, CO 80201

IMPORTANT! Customers on Autopay and Insurance Requirements

- If you were previously on autopay with the previous owner, it is likely that your automatic payment setting did not transfer. Please create an online account or call to reset autopay.
- SpareBox **requires all tenants to have insurance** on the contents of their units. We offer convenient options, which can be added to your monthly rent. Call to sign up.
- We also accept proof of coverage through your homeowner's or renter's insurance. Call to share your policy details or email a copy of the declaration page to customer@spareboxstorage.com.
- If you do not select an insurance plan or share proof of coverage within 60 days, you will be eligible for automatic enrollment into the SpareBox insurance plan.

We appreciate the opportunity to service your self-storage needs, and we welcome your feedback at any time. If you would like a copy of the SpareBox Storage Rental Agreement, please call 833-777-7273 and we will happily share it with you.

Sincerely,

The SpareBox Team

SpareBox Storage
PO Box 1020
Denver, CO 80201
www.spareboxstorage.com